



APPENDIX A

SENIOR CITIZEN INDUSTRIES ANNUAL EXPENSES

SCI Transportation Average Expenses Per Month - 2015

Expenses	Average Monthly Amount	Percent of Budget
Internet	\$20	0%
Tablet plan	\$235	1%
Telephone	\$23	0%
Two-way radio	\$57	0%
Utilities	\$263	1%
Fuel	\$3,930	10%
Admin Support	\$721	2%
Gross Pay	\$22,965	58%
Taxes	\$1,851	5%
Auto Insurance	\$3,692	9%
Printing/Supplies	\$145	0%
Vision Insurance	\$146	0%
Renewals	\$111	0%
Unemployment taxes	\$97	0%
Snow removal	\$13	0%
Audit	\$300	1%
Bank charges	\$10	0%
Travel	\$10	0%
Insurance Deductible	\$250	1%
Training	\$137	0%
Insurance prop/liability	\$1,099	3%
Prev. Main	\$-	0%
Main - oil	\$24	0%
Main - routine	\$3,146	8%
Main - supplies	\$35	0%
Main - non-routine	\$171	0%
	\$-	0%
Capital Support Equip	\$-	0%
Remote phones	\$233	1%
	\$-	
	\$39,683	

SCI Annual Expenses

Expense	Amount
Payroll: Gross Pay	\$188,734.53
Cab Tickets	\$62,585.50
Insurance: Automobile	\$47,153.82
Fuel	\$44,016.36
Payroll: Payroll Gross	\$40,909.78
Maintenance-routine	\$28,682.33
Payroll: Taxes	\$18,727.10
Insurance-property/liability	\$8,789.50
Payroll: Admin Support	\$8,526.00
Printing/Supplies	\$7,494.71
Bills: Tablet-data plan	\$5,744.04
Workman's Comp Insurance	\$5,713.50
Misc	\$4,803.65
NATP - Reimburs. expenses	\$2,715.95
Maintenance-oil	\$2,133.57
Bills: Utilities	\$2,100.00
Advertising	\$2,095.31
Maintenance - Building	\$1,490.00
Unemployment Tax	\$1,384.02
Audit	\$1,225.00
Training	\$920.32
Bills: Telephone-2-way Radios	\$632.39
Vision Insurance	\$632.20
Bus Registrations	\$396.00
Bus Wash	\$321.00
Install radio new bus	\$287.77
Maintenance - non-routine	\$266.33
Bills: Telephone	\$218.10
Bills: Internet	\$217.51
Dishonesty Bond	\$200.20
Membership dues	\$175.00
Bills: Data Plan	\$125.00
Personnel	\$115.51
Office Supplies	\$111.09
Maintenance-wash	\$58.85
Bus: Maintenance	\$37.73
Maintenance-supplies	\$30.71
Reimbursed Title XX	\$10.00
Total Expenses	\$489,780.38

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APPENDIX B TRANSIT RIDER SURVEY INSTRUMENT

Transit Rider Survey Instrument



Hall County Public Transportation Transit Rider Survey, June 2017

The City of Grand Island and GIAMPO launched the **Regional Transit Needs Assessment and Feasibility Study** in March 2017. The Purpose of the Study is to review existing transit services in Grand Island and Hall County, analyze transit demand, develop short-term public transportation options, and prepare a 3-5 year plan and budget. Hall County Public Transportation has provided curb-to-curb demand response transit to the community for over 30 years.

The transit survey will help the project team assess existing transit services and customer satisfaction of transit riders within the community. Thank you for your participation.

1. Please rate the following:

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
A. Timeliness - ontime arrival of the bus for most trips.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. Comfort - the temperature on the bus for most trips.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C. Comfort - the seats on the bus.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D. Cleanliness of the vehicle.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E. Information during reservation for when the bus would arrive.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F. Information during reservation for how long the trip would take.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G. Ease of booking or changing trip.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
H. Ease of finding information on Hall County Public Transportation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I. Helpfulness of the driver.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
J. Professionalism of the driver.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
K. Helpfulness of staff taking reservations.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
L. Overall service you receive from Hall County Public Transportation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
M. Cost of the ride.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Transit Rider Survey Instrument

7. On a scale of 1 to 5 how valuable do you think Hall County Public Transportation is for our community today? (1=Not Valuable, 5=Very Valuable)

- 1 2 3 4 5

8. What is the perception in the community of Hall County Public Transportation?

9. Which one of the following best describes you:

- Employed Full-time Student
Employed Part-time Retired
Not currently employed
Other

10. Gender

- Male Female

11. Age

- 18 years and under 19 yrs - 35 yrs
36 yrs - 50 yrs 51 yrs - 65 yrs
66 yrs or older

12. What is your annual household income?

- Less than \$25,000 \$25,001 - \$35,000
\$35,001 - \$50,000 \$50,001 - \$75,000
Over \$75,000

13. Ethnicity

- African-American/Black Asian
Caucasian/White Hispanic/Latino
Native-American/Indian Pacific Island/Hawaiian
Other

14. What disability or special need do you require assistance with?

- I do not have special needs/ I do not require accommodations.
Blindness/Visual Impairment Deaf/Hard of Hearing
Mobility Disability Psychiatric Disability
Other

15. Was walking, cycling, or public transit an important consideration in your choice of where to live or work?

- Walking: Yes No
Bicycling: Yes No
Public Transit: Yes No

16. Do you typically have a vehicle available for travel?

- Yes No

17. Do you have a valid driver's license?

- Yes No

18. What is the Date and Time of your ride today?

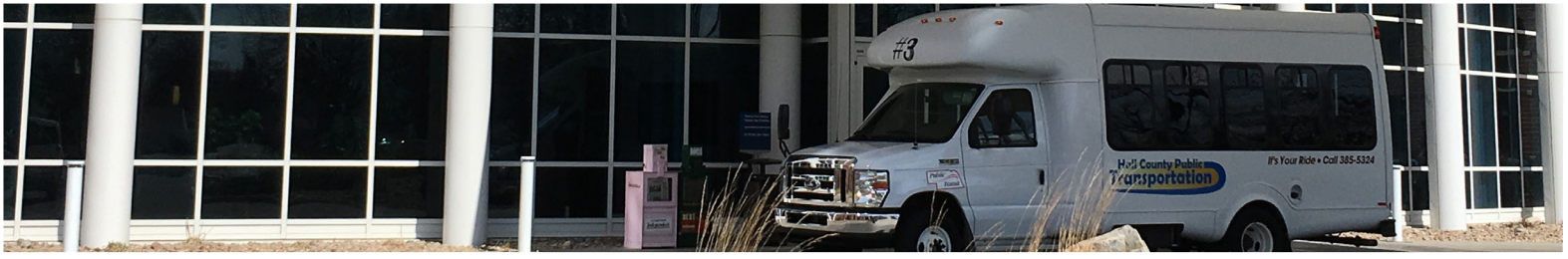
18. How often do you ride public transit services in Grand Island?

- Every Day 1 - 4 times a month
2 - 4 times a week Rarely

19. Additional Comments:



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APPENDIX C ONLINE COMMUNITY SURVEY INSTRUMENT

Online Community Survey Instrument



Grand Island Community Survey

Regional Transit Needs Study

Please take our short survey today and make your voice heard! Your input will help ensure Hall County Public Transportation continues to meet the needs of the community!

Thank you for your participation!

1. How often do you ride public transit services in Grand Island?

- Every day
- 2 to 4 times a week
- 1 to 4 times a month
- Rarely
- Never
- Other (please specify)

2. If you use public transportation, what is your primary purpose? (Mark all that apply)

- Home

- Work
- School
- Medical
- Faith
- Shopping/Entertainment
- Other (please specify)

3. If you are not a bus rider, why do you NOT use Hall County Public Transportation for your transportation needs? (Mark all that apply)

- Does not go to where I need to go (Today – transit travels anywhere in Hall County)
- I have my own vehicle for transportation
- Cannot plan my trips 24 hours in advance (Today – 24 hour reservation required)
- Takes too long
- Don't know how to use the services
- Too expensive (Today – fare is \$2 per one-way trip)
- Other (please specify)

4. How would you prioritize improvements to Hall County Public Transportation in the short range (1-3 years)? (1 = most important and 8 = least important)

<input style="width: 50px; height: 20px;" type="text"/>	Expand service hours. (Today service is 6a-5p, M-F)
<input style="width: 50px; height: 20px;" type="text"/>	Expand service days.
<input style="width: 50px; height: 20px;" type="text"/>	Increase awareness of Hall County Public Transportation. How?

<input type="checkbox"/>	Add scheduled bus routes within Grand Island.
<input type="checkbox"/>	Leave service as it is today.
<input type="checkbox"/>	Develop a new brand for transit service in the Grand Island area.
<input type="checkbox"/>	Make reservation time only 4 hours in advance.
<input type="checkbox"/>	Other

5. Please include additional description to the improvement priorities from Question #4.

How would you increase awareness of Hall County Public Transportation?

What "other" improvements would you prioritize?

6. On a scale of 1 to 5, (1 = Not Valuable, 5 = Very Valuable), how valuable do you think Hall County Public Transportation is for our community today?

1	2	3	4	5
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. What is the perception in the community of Hall County Public Transportation?

8. For a typical walk, what distance is comfortable for you?

- 5 min - Up to a 1/4 mile
- 10 min - Up to a 1/2 mile

- 20 min - Up to 1 mile
- 30 min - Up to 1.5 miles
- 40 min - Up to 2 miles
- More than 2 miles
- Unable to walk
- Other (please specify)

9. What keeps you from walking more often for short trips? (Select top 3 reasons)

- Nearby vehicle traffic is too fast and congested
- Prefer to drive and/or used to driving out of habit
- My health
- My destination is too far away
- Sidewalks/paths/crossings are missing or are in poor condition
- Weather Conditions
- Darkness, concerned about personal security or safety
- Need to transport other people and things
- Other (please specify)

10. If bike racks were available on Hall County Transit buses, would that be an incentive for you to ride transit more often?

- Yes
- No
- Unsure

11. What specific areas of Grand Island would you like to see transit service and bicycle/pedestrian connections?

12. Was walking, bicycling, or public transit service an important consideration in your choice of where to live or work? (Check all that apply)

- Walking
- Bicycling
- Transit Services
- None of the above were considered
- Other (please specify)

13. What is your age?

- 18 years and under
- 19 to 35 years
- 36 to 50 years
- 51 to 64 years
- 65 years or older

14. Do you typically have a vehicle available for travel?

- Yes
- No

15. Do you have a valid driver's license?

- Yes
- No

16. Gender

- Male
- Female

17. Please select the best option that describes you.

- Employed Full-time
- Employed Part-time
- Not Currently Employed
- Student
- Retired
- Other (please specify)

18. What is your annual household income?

- Less than \$25,000
- \$25,000 to \$35,000
- \$35,001 to \$50,000
- \$50,001 to \$75,000
- Over \$75,000

19. What is the greatest benefit of Hall County Public Transportation in our community today?

20. Additional Comments Here:

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APPENDIX D

TRANSIT RIDER SURVEY - FUTURE TRANSIT ALTERNATIVES

Transit Rider Survey – Transit Alternatives

1. In the next 5 years in Grand Island, what service do you think is best for the community? (Rank #1 - best, #2 – second best)

*Curb side pickup service on the same day 1 = Best 2 = 2nd Best

*Scheduled bus service available every hour with bus stops 1 = Best 2 = 2nd Best

2. Would you prefer?

- To walk a short distance to a bus stop with service every hour OR
- Have the bus pick you up at the curb, but may be 15 minutes early or late?

3. Would a vanpool or rideshare program be a viable future option for your typical transit trip?

- Yes No Not Sure

4. What would you prefer to have:

- Enhanced bus service in Grand Island OR
- Have bus service to/from Kearney/Hastings?

Why?

5. How often do you need to go to an airport?

- Once a year or less 2–5 times per year More than 6 times per year
-



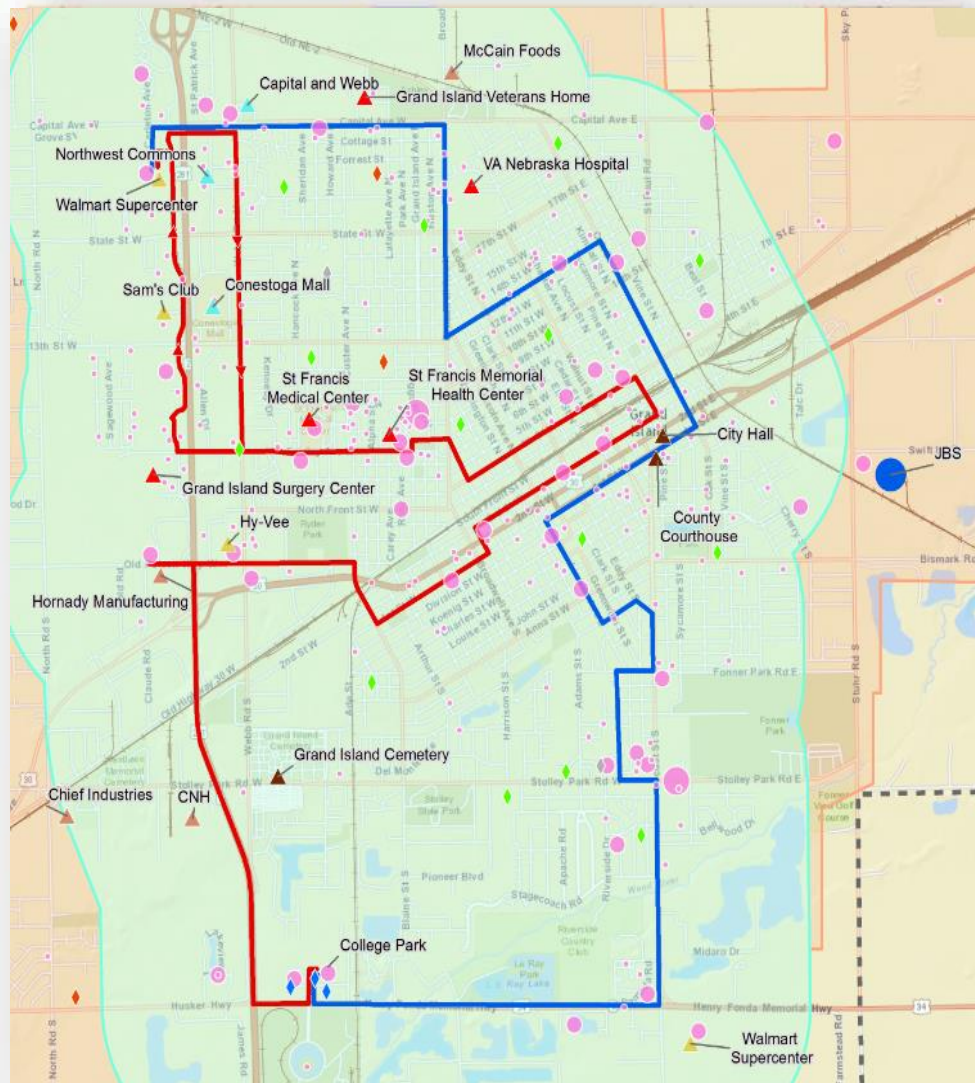
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August 2017

Below are 2 bus routes in Grand Island that would operate every 60 minutes. Would these bus routes be a good alternative for you?

- Yes No Not Sure

Why or Why Not?



Thank YOU!!