

Business Customer Service Agreement prepared for:

# **City of Grand Island**



Submitted by:

**Melissa Chapman** 

(402) 917-0032

melissa.chapman@uscellular.com

CONFIDENTIAL

# **BUSINESS CUSTOMER SERVICE AGREEMENT**

THIS BUSINESS CUSTOMER SERVICE AGREEMENT including all Exhibits attached hereto (this "Agreement"), dated June 30 , 20 21 (the "Effective Date"), is

by and between USCC Services, LLC on behalf of its operating licensed affiliate doing business as U.S. Cellular in the Home Market ("USCC"), and City of Grand Island on behalf of its employees and permitted subsidiaries and affiliates ("Customer").

WHEREAS, Customer desires to purchase wireless telecommunication services and equipment from USCC; and

WHEREAS, USCC is willing to provide Customer with wireless telecommunication services and equipment in accordance with the provisions and conditions set forth herein.

**NOW, THEREFORE**, the parties agree as follows:

#### 1. **DEFINITIONS.**

- (a) "Equipment" means wireless telephone, data, and other similar devices and ancillary devices or accessories purchased by Customer from USCC, otherwise provided to Customer by USCC for use in connection with Service, or approved in writing by USCC for use in connection with Service(s).
- (b) "Home Market" means the market in which the USCC switch, to which your account is assigned at the time your service is established, is located.
- (c) "Service(s)" means each and every wireless service (including, without limitation, telecommunication, voice, and data services) and Business Solutions Services that USCC provides directly or indirectly to Customer.

#### 2. PROVISION OF SERVICE.

- (a) USCC shall provide and Customer shall purchase Service and Equipment pursuant to the terms and conditions set forth in this Agreement. This Agreement shall govern and control the provision of Service and any purchase of Equipment or other transaction.
- (b) Service is available to Equipment only when such Equipment is within the operating range of Service as set forth in USCC's standard coverage maps. The standard coverage maps are attached hereto as <u>Exhibit A</u>. Such maps may be updated periodically by USCC. For greater coverage detail and for the most up to date coverage maps, Customer may

refer to uscellular.com/coverage. Service is furnished for Customer's use only. Customer may not resell Service to third parties.

- (c) At least 50% of Customer's monthly voice usage on each line of Service must be used in USCC's licensed markets.
- (d) USCC may impose usage or service limits, suspend service or block certain categories of transmissions in its sole discretion to protect its customers or its business. Customer may not use the service for any unlawful, improper, harassing or abusive purpose or in such a way that interferes with USCC's network, business operations, employees or customers.
- Business Solutions Services. Business Solutions Services is a (e) subset of Services. Business Solutions Services consists of Internet of Things ("IoT") and Value Added Services ("VAS"). IoT and VAS are Services where data is transmitted over USCC's network between or among devices (including wireless devices, modems, computer servers, or other machines) and between devices and application servers in the cloud with limited to no manual administration, supervision, or intervention and which may or may not require additional Equipment. If Customer utilizes any Business Solutions Services, the requirements for use of such Services including data rates, equipment, and service-specific terms and conditions. shall be set forth in Exhibit B. Business Solutions Services are also governed by any applicable third party terms and conditions. Business Solution Services may require third party equipment, third party services such as software-as-a-service ("SAAS"), and/or the acceptance by Customer of third party end-user license agreements. USCC makes no warranties, representations, or other statements regarding such third party equipment, agreements, or services and Customer agrees that it may only use such third party equipment or services that are approved by USCC for use on its network. USCC may prohibit standard wireless devices and equipment from being activated on IoT lines.
- (\*CSRA\*\*), the Federal Government's Priority Telecommunications Services contractor, to provide call data for a user's Wireless Priority Service ("WPS") calls and Government Emergency Telecommunications Service ("GETS") calls to CSRA and the Department of Homeland Security Office of Emergency Communications for the purpose of evaluating service performance and protecting against fraudulent or unlawful use. If and when Customer uses WPS or GETS, Customer consents to USCC providing Customer's call data for WPS or GETS calls, as applicable, to these parties and for this purpose.
- (g) Services offered by USCC may be subject to specific terms and conditions. Those additional terms and conditions are included in the applicable brochure or material for that specific Service and are incorporated herein and made a part of this Agreement.

### 3. EQUIPMENT.

- (a) USCC will sell Equipment to Customer at the prices set forth in Exhibit B or Exhibit D for each new line of Service activated by Customer and each Eligible Upgrade. An "Eligible Upgrade" means Customer's first upgrade of wireless handset Equipment for a line of Service after completing 24 months of Service on such line. Except for Eligible Upgrades and new activations, all other purchases or upgrades of wireless handset Equipment shall be at full retail price.
- (b) Certain Equipment may be purchased utilizing installment plan pricing. Equipment eligible for installment plan pricing and the applicable pricing is set forth in Exhibit D. Customer will be required to execute a separate Retail Installment Contract for Equipment purchases made with installment plan pricing.
- (c) At Customer's option, Customer may change the Service plan for any of its then-existing Equipment to any other Service plan set forth on Exhibit B or Exhibit D, provided that such Equipment is compatible with the chosen Service plan.
- (d) For Business Solutions Services, Customer may only utilize Equipment sold by or otherwise provided by USCC, or in the case of Equipment that is obtained directly from a third party, only Equipment that is approved by USCC for use on its network. USCC reserves the right to revoke any previous approval for Equipment and to refuse to provide Service(s) for any customer-owned Equipment at any time and for any reason in its sole discretion.

#### 4. <u>CUSTOMER SUPPORT.</u>

USCC will provide Customer with customer support as set forth in Exhibit C.

#### 5. RATES AND CHARGES.

(a) Customer shall pay for Service and Equipment at the rates set forth in this Agreement. Customer shall also pay applicable additional fees and charges including, without limitation, regulatory cost recovery charges (e.g., Universal Service Fund, Enhanced 911, and Wireless Number Portability), surcharges, and taxes. Customer acknowledges that such additional fees and charges are subject to change without prior notice. USCC will measure and bill voice Service usage in one-minute increments, and each partial minute of usage will be rounded up and billed as a full minute. USCC may bill Customer for calls that are not completed but ring longer than 59 seconds. For completed calls, Customer will be billed from the time Customer pushes the "send" button until the call is terminated.

- (b) The business address (not the billing address if different) will be deemed to be the primary place of use of Service for all Equipment for the purposes of calculating certain taxes, surcharges and fees. Customer agrees to inform USCC of any changes to the business address. That business address must always be within USCC's licensed markets.
- (c) If Customer desires to purchase any Services and/or Equipment offered by USCC for which rates and charges are not set forth in this Agreement then upon request from Customer, USCC may provide to Customer a written offer setting forth the applicable rates and charges therefor. If Customer accepts the rates and charges, USCC shall provide the Services and/or Equipment and the provision of such shall be controlled by the terms of this Agreement.

#### 6. <u>BILLING AND PAYMENT.</u>

- (a) USCC shall bill Customer on a monthly basis for all amounts due hereunder. Billing for some calls made/received by Customer outside of Customer's Home Market may occur after the close of the regular billing cycle. Typically this occurs when Customer makes/receives calls late in the billing cycle outside of the Home Market such as when Customer is roaming on another carrier's network or is making/receiving calls on a USCC network other than the Home Market. When this occurs, the minutes used, and associated charges, will be applied against Customers monthly calling plan in the month that the usage appears on the bill rather than the month the calls actually occurred.
- (b) USCC may charge a late fee of 18% per annum for any amount not paid when due. Except where prohibited by law, USCC may charge a processing fee of up to \$5.00 on any credit balance due upon termination of Service for any reason. Customer agrees that it may be charged a collection fee if the account is referred to a third party agency for collection. The collection fee will be assessed up to the maximum amount permitted by applicable law. Customer agrees to reimburse USCC for all costs (including, without limitation, reasonable attorneys' fees, collection fees and similar expenses) incurred by USCC in connection with the collection of amounts due from Customer hereunder.

# 7. <u>COVERAGE</u>.

Customer acknowledges that Service may be interrupted or unavailable due to atmospheric or topographical conditions, governmental regulations or orders, or system capacity limitations. Representations of coverage by USCC or its agents are not guarantees. Customer also acknowledges that Business Solutions Services may be interrupted or unavailable due to the failure of third party suppliers or the termination of one of more thirdparty supplier relationships.

# 8. TERM AND TERMINATION.

- (a) <u>Term.</u> Unless terminated earlier as provided herein, the initial term of this Agreement shall commence as of the Effective Date and shall expire two years thereafter (the "Initial Term"). The term of this Agreement shall renew thereafter for successive thirty-day terms (each a "Renewal Term") unless either party notifies the other party in writing of its intent not to renew this Agreement, and such notice is provided at least thirty days prior to the expiration of the Initial Term or the then-current Renewal Term, as the case may be. The Initial Term and any subsequent Renewal Terms shall collectively be known as the "Term".
- (b) <u>Termination</u>. Either party (the "Non-defaulting Party") may terminate this Agreement if the other party (the "Defaulting Party"): (i) is or becomes insolvent; (ii) makes an assignment for the benefit of creditors, or a receiver is appointed to take charge of all or any part of the Defaulting Party's assets or business; (iii) is the subject of a bankruptcy, whether voluntary or involuntary; or (iv) materially breaches any of its obligations under this Agreement, and such breach is not cured within ten days after the Non-defaulting Party notifies the Defaulting Party in writing of such breach. Additionally, USCC may terminate this Agreement at any time if it ceases to provide Service in Customer's Home Market. Monthly recurring charges for Services shall be prorated to coincide with the termination date and depending on the type of Service and usage incurred during the month of termination, such a proration may result in Customer incurring overage charges.
- Early Termination Fees. If this Agreement is terminated for any reason during the Term other than for a breach by USCC or due to USCC ceasing to provide Service in Customer's Home Market, Customer may be assessed an early termination fee ("ETF"). Customer's request to port any number will be considered notice to USCC to terminate Service immediately. The ETF shall be \$150.00 per line for basic phones, modems. hotspot devices and \$350.00 per line for smartphones, tablets, and Equipment utilized on Business Solutions Services lines. Regardless of the start and end date of the Term of this Agreement, the ETF will be prorated over twenty-four months starting from the date of initial activation of the Equipment in accordance with the following: an ETF of \$350.00 for a 24 month term will be reduced by \$8.33 for each of months 1 - 23, \$8.41 for month 23, and further reduced to \$0 after the last day of month 24 (\$150.00 remaining ETF applies during month 24); an ETF of \$150.00 for a 24 month term will be reduced by \$3.13 for each of months 1 - 23 and further reduced to \$0 at the conclusion of month 24 (\$75.00 remaining ETF applies during month 24). ETF's of any different amount or for a different term length will be specifically set forth in Exhibit D. Notwithstanding the aforementioned, ETF's shall only apply to lines of Service in which the Customer has purchased subsidized Equipment. ETF's shall not apply to any line on Service in which the Equipment was purchased pursuant to a Retail

Installment Contract. <u>Exhibit B</u> may state additional requirements for ETF's associated with Equipment on Business Solution Services lines.

(d) Consequences of Termination. Upon termination or expiration of this Agreement: (i) Customer shall pay all amounts due hereunder to USCC; (ii) USCC shall cease to provide Service hereunder; and (iii) Sections 7 and 9 through 19, as well as any other provision that should naturally extend beyond the termination or expiration of this Agreement, shall survive such expiration or termination of this Agreement for any reason.

# 9. <u>AUTHORIZED USERS.</u>

Customer may appoint one or more persons to manage Customer's account ("Authorized Users"). These Authorized Users will be able to access and make changes to Customer's account, including but not limited to; view information about the account, add and/or terminate lines of Service, purchase equipment, extend and/or renew the contract term, make payments on the account, etc. Customer is responsible for any account changes made by the Authorized Users.

#### 10. <u>THEFT.</u>

If any Equipment is lost, stolen or otherwise absent from Customer's possession and control, Customer is responsible for all charges until Customer reports the loss, theft, or other occurrence to USCC. USCC may require Customer to provide USCC with a police report or swornstatement verifying the loss or theft before waiving any charges. No such report shall be deemed to be a notice of termination of this Agreement.

#### 11. DISPUTE RESOLUTION.

Any dispute arising under this Agreement shall be handled by the appropriate members of each party's management and escalated to more senior executives, as necessary. If the parties cannot reach resolution on a dispute within thirty (30) days, each party has the right to pursue any and all other legal avenues available to them. The parties agree that all claims, whether in arbitration or in court, shall be treated individually and there shall be no consolidation of claims, class action, representative actions or private attorney general actions.

#### 11.12. CERTIFICATE OF AUTHORITY.

If Customer is a person, firm, or organization other than the individual user of the Service, the individual agreeing to this Agreement on behalf of such Customer hereby certifies having authority to agree on behalf of Customer.

#### 12.13. LIMITS OF LIABILITY.

USCC'S LIABILITY REGARDING CUSTOMER'S USE OF THE SERVICES OR RELATED EQUIPMENT, OR THE FAILURE OF OR

INABILITY TO USE THE SERVICE OR EQUIPMENT, IS LIMITED TO THE CHARGES CUSTOMER INCURS FOR THE APPLICABLE SERVICE OR EQUIPMENT DURING THE AFFECTED PERIOD. THIS MEANS USCC IS NOT LIABLE FOR ANY INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOST BUSINESS OPPORTUNITIES), PUNITIVE OR EXEMPLARY DAMAGES, OR ATTORNEYS' FEES.

#### 13.14. DISCLAIMER OF WARRANTIES.

USCC MAKES NO WARRANTY REGARDING THE SERVICES, EQUIPMENT OR SOFTWARE AND DISCLAIMS ANY IMPLIED WARRANTY. INCLUDING ANY WARRANTIES OF MERCHANTABILITY, INFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE. USCC IS NOT RESPONSIBLE FOR INCLUDING CIRCUMSTANCES BEYOND ITS CONTROL, WITHOUT LIMITATION, ACTS OR OMISSIONS OF OTHERS, ATMOSPHERIC CONDITIONS, OR ACTS OF GOD. USCC DOES NOT MANUFACTURE EQUIPMENT OR SOFTWARE, AND CUSTOMER'S

ONLY WARRANTIES AND REPRESENTATIONS WITH RESPECT TO EQUIPMENT OR SOFTWARE ARE THOSE PROVIDED BY THE MANUFACTURER (WITH RESPECT TO WHICH USCC HAS NO LIABILITY WHATSOEVER). USCC SHALL HAVE NO LIABILITY TO CUSTOMER OR ANY END USER FOR THE ACCURACY, TIMELINESS OR CONTINUED AVAILABILITY OF ANY SERVICE. USCC SHALL HAVE NO LIABILITY TO CUSTOMER OR ANY END USER FOR ANY INTELLECTUAL PROPERTY INFRINGEMENT OR MISAPPROPRIATION WITH RESPECT TO ANY ELEMENT OF THE SERVICE PROVIDED BY ANY THIRD PARTY THROUGH OR IN CONJUNCTION WITH USCC. IN ADDITION, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, USCC SPECIFICALLY DISCLAIMS THE SUITABILITY OF THE SERVICE FOR USE IN MISSION CRITICAL APPLICATIONS OR IN HAZARDOUS **ENVIRONMENTS** REOUIRING **FAIL** SAFE CONTROLS. INCLUDING WITHOUT LIMITATION, OPERATION OF NUCLEAR FACILITIES, AIRCRAFT NAVIGATION OR COMMUNICATION SYSTEMS, AIR TRAFFIC CONTROL AND LIFE SUPPORT OR WEAPONS SYSTEMS.

#### 14.15. ASSIGNMENT.

Neither party shall have the right to assign or transfer its rights or obligations pursuant to this Agreement without the prior written consent of the other party. Notwithstanding the foregoing, either party may assign or transfer this Agreement to a successor as a result of a merger, consolidation, acquisition, reorganization or sale of all or substantially all of such party's assets without the prior consent of the other party. No such assignment or transfer shall have the effect of increasing the obligations of either party under this Agreement. The terms and conditions of this Agreement will inure to the benefit of, and shall be binding upon, each party's successors and permitted assigns.

#### 15:16. ENTIRE AGREEMENT AND AMENDMENT.

This Agreement is the entire agreement between Customer and USCC. This Agreement supersedes any inconsistent or additional promises made to Customer by any employee or agent of USCC, including but not limited to any customer service agreement between USCC and any affiliate or subsidiary of Customer. In the event of a conflict or inconsistency between the terms of this Agreement and any other referenced agreement or terms and conditions, the terms of this Agreement shall govern and control. Except as otherwise provided herein, this Agreement may not be modified or amended or any rights of a party to it waived except in a writing signed by duly authorized representatives of the parties hereto.

#### 16.17. GOVERNING LAW.

This Agreement shall be governed by, construed and enforced in accordance with the laws of the State of <a href="https://linear.com/HlinoisNebraska">HlinoisNebraska</a>. In the event of any conflict between this Agreement and the applicable laws or tariffs of any local, state or federal body, such laws or tariffs shall control to the extent applicable. All Exhibits to this Agreement are hereby incorporated into and made a part of this Agreement.

#### 17.18. NO WAIVER; SEVERABILITY.

USCC's failure to enforce any right or remedy available under this Agreement is not a waiver. If any part of this Agreement is held invalid or unenforceable, the remainder of this Agreement will remain in force.

#### 18.19. NOTICE.

All notices, requests, demands and other communications hereunder shall be in writing and shall be deemed given when either personally served or after 3 business day if mailed by certified, registered mail, return receipt requested, or after 1 business day if delivered by a reputable overnight delivery service, or by facsimile transmission to:

USCC:

Attn: Maxx Holland

10343 Military Road

Omaha NE 68134

**Customer:** 

Attn: Patrick Brown

100 East 1st St

Grand Island, NE 68801

# With a copy to:

USCC Services, LLC Attn: Legal and Regulatory Affairs 8410 West Bryn Mawr Chicago, IL 60631 FAX #: (773) 864-3133

and to:

Stephen P. Fitzell, Esq. Sidley Austin LLP One S. Dearborn Street Chicago, IL 60603 FAX #: (312) 853-7036

If either party changes its address during the Term, it shall so advise the other party in writing, and all notices thereafter required to be given shall be sent to such new address.

#### 19.20. COMPLIANCE WITH LAW.

Each party shall comply with all applicable laws, rules and regulations in its performance hereunder.

#### 20.21. PUBLICITY AND ADVERTISING.

Neither party shall, without the prior written consent of the other party: (i) use any name, trade name, trademark, service mark or symbol of the other party in advertising, publicity or otherwise, or (ii) represent, directly or indirectly, that any Service or Equipment provided by such party has been approved or endorsed by the other.

#### 21.22. IN BUILDING REPEATER SYSTEMS.

Customer acknowledges that, pursuant to Section 22.383 of the FCC's Rules (47 C.F.R. Section 22.383), only FCC licensees are authorized to install and operate any "in building radiation systems" or "in building repeater systems" as defined in Section 22.99 of the FCC's Rules (47 C.F.R. Section 22.99) and that the installation and operation of any such system can take place only with USCC's consent and under its supervision and control. During the term of this Agreement, Customer shall not install on its premises any such system without USCC's prior written consent.

#### 22.23. AFFILIATES AND SUBSIDIARIES.

Upon request by Customer and subject to USCC's written approval, which may be withheld in its sole discretion, Customer's affiliates and subsidiaries may purchase Service or Equipment from USCC pursuant to the terms and conditions of this Agreement. Customer shall guarantee the performance of its approved affiliates and subsidiaries obligations under this Agreement.

#### 23.24. CREDIT INFORMATION.

Customer authorizes business references or consumer and credit agencies to furnish USCC with credit records, ratings, and history.

#### 24.25. PRIVACY/ACCEPTABLE USE/COPYRIGHT

USCC may collect, process and share personal information about Customer or Customer's account consistent with USCC's privacy policy, available at www.uscellular.com, without further specific notice to Customer. Customer can also view USCC's acceptable use and copyright policies at www.uscellular.com. Customer authorizes and consents to allow USCC and/or its third party collection agencies to contact Customer regarding Customer's account status. Such contact may be made by live persons or pre-recorded messages to any mailing address, telephone number, wireless telephone number, e-mail address or any other electronic address that Customer provides. Customer agrees that such contact may be made by an

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automatic telephone dialing system, automatic e-mailing system or any other automatic electronic messaging system.

### 25.26. WIRELESS EMERGENCY ALERTS

U.S. Cellular delivers wireless emergency alerts ("WEAs"), at no additional charge, to capable devices of customers throughout its service area and through roaming arrangements in most circumstances. Participation in the WEA program by wireless providers such as U.S. Cellular is voluntary, but those that offer the service must adhere to the technical and operational requirements established by the FCC. The FCC has recently adopted certain enhanced WEA features that U.S. Cellular is deploying in its network. However some devices may not be able to access some or all of these enhanced features. U.S. Cellular makes no representation concerning the suitability of any device to receive WEAs. For additional information about WEAs, please see our website at uscellular.com/wea.

\* \* \* \*

**USCC SERVICES, LLC** 

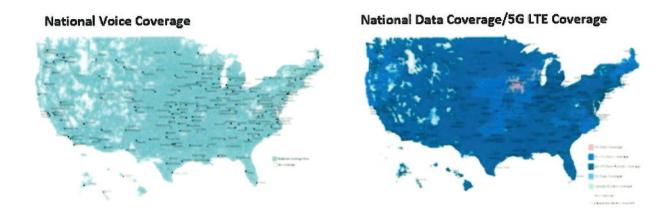
IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized representatives.

By: Marx Holland	By: Roger Stelle
Name:	Patrick BrownRoger G. Steele, Mayor Name:
Title:Business Area Sales Manager, PS	Title: Mayor
Date	Date July 14, 2021
	Irtein City Attorney

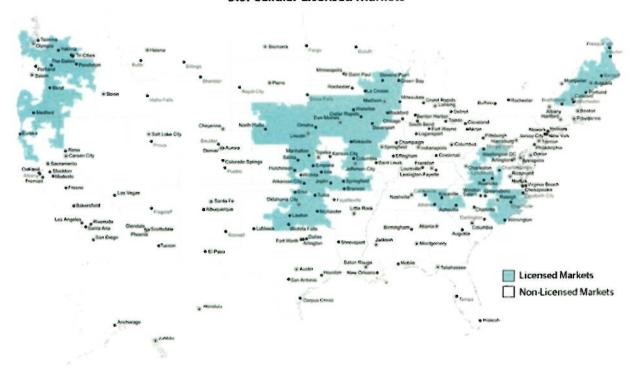
City of Grand Island

SIGNATURE PAGE
TO
BUSINESS CUSTOMER SERVICE AGREEMENT
BY AND BETWEEN
USCC SERVICES, LLC
AND
City of Grand Island

# EXHIBIT A CURRENT COVERAGE MAP



# U.S. Cellular Licensed Markets



#### **EXHIBIT B**

#### **Business Solutions Services**

IoT Rate Plans		
Data Allowance	MRC*	Overage Charge
	Data	Data MRC*

<sup>\*</sup>monthly recurring charge

quipment purchased from	USCC
Equipment Retail Price	Price with 2yr. Service Agreemen

	IP Addressing		
QTY	Billing Offer (BO) Name	Charge	Frequency

Va	alue Added Services		
VAS Name/or Description	# of Licenses	MRC per License	Total MR0

If Customer chooses to pay for any Business Solutions Service(s) via carrier billing, Customer agrees that USCC may include the applicable monthly charge on Customer's bill for the Business Solutions Services and that Customer shall pay those charges when due. USCC may include a one-time implementation charge and equipment charge on Customer's bill when applicable. Customer agrees that USCC may share Customer information with third-party Business Solution Services providers, including but not limited to name, company name, cellular telephone number, service plan, and e-mail address. Customer may be responsible to pay the third-party Business Solutions Services provider directly for any remaining charges for the Business Solutions Services upon expiration or termination of this Agreement.

#### EXHIBIT C

#### CUSTOMER SUPPORT

We support our business customers with specialized teams that include some of our most experienced associates.

#### **Account Team Contact Information:**

# **Dedicated Local Support:**

USCC provides a Business Account Sales Executive to business and government accounts for

personal and local sales/service representation. These representatives work closely with customers to understand their business needs and offer solutions specifically suited to those needs. This individual is also available to assist your account in facilitating phone/ live training for new users, fulfilling orders, delivering or shipping equipment, answering questions regarding products and services and other ongoing support.

- Melissa Chapman
- (402) 917-0032
- melissa.chapman@uscellular.com

# **Customer Service Contact Information:**

City of Grand Island will also have access to a specialized Business-to-Business

Customer Service and Billing Support Team.

For general questions regarding your account contact 1-800-305-2501 For support related to Business Solutions Services (Exhibit B) contact 1-877-805-7073

# Online Support:

U.S. Cellular provides the ability manage your account online. For 'My U.S. Cellular Business Account' access, please provide the name and email address of the primary point of contact, that will be handling your online account. It will be the responsibility of the business customer to reach out to their dedicated local support team to add, remove, or change users on the account.

N	a	n	1	e	

Patrick Brown

#### Email Address:

patrickb@grand-island.com

# EXHIBIT D RATES and EQUIPMENT

Device	Cos	t	Discount	Price	Qty
Kyocera Dura XA	\$ 199	00.6	\$198.99	\$ 0.01	21
iPhone 11 64GB	\$ 149	00.0	\$148.99	\$ 0.01	
Samsung S20 FE 5G	\$ 399	9.99	\$399.98	\$ 0.01	74
Tablets- COE	\$	-		\$ -	24
Insego Mifi hotspots	\$ 59	9.99	\$ 59.98	\$ 0.01	13

Plan	Cost	Discount	Price	Qty
First Responder	\$ 39.99	20%	\$ 31.99	40
Government Unlimited- Voice, Text, Data	\$ 39.99	20%	\$ 31.99	55
Unlimited Evolve - Connected Device 2GB	\$ 15.00		\$ 15.00	
Unlimited Evolve - Connected Device 4GB	\$ 20.00		\$ 20.00	
Unlimited Evolve - Connected Device Unlimited	\$ 25.00		\$ 25.00	
Governmnet Unlimited Data Only	\$ 39.00	20%	\$ 31.20	37



#### **Certificate Of Completion**

Envelope Id: 60750C9ACC064D0D85CDA1C13C887998

Subject: CW2628943 - City of GrandIsland bcsa\_24mo-term\_24mo-equip.pdf

SFA Opportunity ID: Source Envelope:

Document Pages: 17 Signatures: 1 Initials: 0 Certificate Pages: 2

AutoNav: Enabled

Envelopeld Stamping: Enabled

Time Zone: (UTC-06:00) Central Time (US & Canada)

Envelope Originator: Shari Haraughty

Status: Sent

30 N Lasalle St Ste 4000 Chicago, IL 60602

shari.haraughty@uscellular.com IP Address: 216.109.110.11

#### **Record Tracking**

Status: Original Holder: Shari Haraughty

> 6/30/2021 9:40:17 AM shari.haraughty@uscellular.com

Location: DocuSign

#### Signer Events

Maxx Holland Maxx.Holland@uscellular.com

Business Area Sales Manager, PS

Security Level: Email, Account Authentication

(None)

#### Signature

Docu8igned by: Maxx Holland AFB17489CED1442

Signature Adoption: Pre-selected Style Using IP Address: 107.127.35.89

Signed using mobile

#### Timestamp

Sent: 6/30/2021 9:44:52 AM Viewed: 6/30/2021 9:56:58 AM Signed: 6/30/2021 9:57:19 AM

#### Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Patrick Brown

patrickb@grand-island.com

Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Sent: 6/30/2021 9:57:20 AM Viewed: 6/30/2021 11:58:53 AM

# In Person Signer Events

Signature

Timestamp

**Editor Delivery Events** 

Status

Timestamp

Agent Delivery Events

Status

**Intermediary Delivery Events** 

Status

**Certified Delivery Events** 

Status

Status

#### Carbon Copy Events

West Sales Support

westsalessupport@uscellular.com

Security Level: Email, Account Authentication

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

USCC Centralized services-

BCSAContractmanagement@uscellular.com Security Level: Email, Account Authentication

(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Timestamp

Timestamp

**Timestamp** 

**Timestamp** 

Melissa Chapman melissa.chapman@uscellular.com Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign Witness Events Signature Timestamp **Notary Events** Signature Timestamp **Envelope Summary Events Timestamps** Status Hashed/Encrypted 6/30/2021 9:44:52 AM Envelope Sent 6/30/2021 11:58:53 AM

Security Checked

Status

**Timestamp** 

Timestamps

Status

**Carbon Copy Events** 

Certified Delivered

**Payment Events**