



SERVICE AGREEMENT

Customer Information & Legal Address*

Company Legal Name: City of Grand Island
 Street Address: 100 East First Street
 Suite Number: _____
 City, State: Grand Island, NE
 Zip Code: 68801

Contact Name: Patrick Brown
 Contact Phone: 308-385-5444
 Contact E-Mail: patrickb@grand-island.com

Sales Executive Information

Sales Executive: Americom Communications Americom Sales Te
 Phone: 4024899700
 E-Mail: sales@americom.biz

Quote Date: 2024-06-18
 Quote Valid Through: 2024-09-16

Contract Term (months): 60

Billing contact Information

Billing contact Name: Patrick Brown Billing contact Phone: 308-385-5444
 Billing contact Email: patrickb@grand-island.com

Provisioning details

Billing activation date 09/30/2024 Rate Plan: 1000 Minutes Per User
 Request Type: New

100 East First Street, Grand Island, NE 68801

Voice Services	QTY	Unit Price	Monthly	
Call recording	10	\$5.00	\$50.00	
Active Directory / LDAP Authentication	1	\$5.00	\$5.00	
Existing DIDs to Port	325	\$0.99	\$321.75	
Existing DIDs to Port (DID Promotional Free)	50	\$0.00	\$0.00	
Standard User: 1-User, 1-Mobile Access	200	\$14.99	\$2,998.00	
Premium Users: 1-User, 1-ZAC/MXIE, 1-Outlook Communicator with Exchange Integration, 1-MXv	50	\$17.99	\$899.50	
Lobby Users	95	\$5.99	\$569.05	
Professional Services	345	\$3.00	\$1,035.00	
Installation Services	QTY	Unit Price	One-Time	
Call recording	10	\$10.00	\$100.00	
Active Directory / LDAP Authentication	1	\$100.00	\$100.00	
Existing DIDs to Port	325	\$0.00	\$0.00	
Existing DIDs to Port (DID Promotional Free)	50	\$0.00	\$0.00	
Site Total	Monthly	\$5,878.30	One-Time	\$200.00
Order Totals	Monthly	\$5,878.30	One-Time	\$200.00

TERMS

1000 Minutes Per User Plan - All quoted prices are exclusive of any taxes or fees. 1000 Minutes Per User are included for each Standard, Premium, and ICC User and pooled between the users on the system. Additional domestic minutes and inbound Toll-Free minutes billed at 2.9 cents per minute.



By signing below, (i) you represent and warrant that you are an authorized representative of the customer and have the necessary power and authority to execute and deliver this order form by and on behalf of the customer; and (ii) your use of the Zultys services or products constitutes your acceptance of the Terms and Conditions (www.zultys.com/zultys-cloud-services/terms-and-conditions). You authorize Zultys to charge your provided payment method for a deposit equal to the monthly order payment specified.

This Service Agreement will auto renew at the end of the term unless it is canceled via an email sent to orders@zultys.com no later than 30 days prior to the end of this Service Agreement's subscription or renewal term. You consent and agree that all communications from us, including auto renewal notifications, may be delivered to your designated email address.

***Important Note About 911 Emergency Configuration:** The Customer Information & Legal Address listed above is the Default Dispatchable Emergency 911 address that will be initially configured for this system. To edit or add emergency address locations, the emergency address configuration form must be completed.

Customer Acceptance

Name: Roger G. Steckle

Title: Mayor

Roger G. Steckle
Authorized Signature

Date: 8-13-2024

785 LUCERNE DRIVE | SUNNYVALE, CALIFORNIA 94085 USA | 1•408•328•0450 | WWW.ZULTYS.COM

List of users to be provisioned on the system (Name, Extension and type of the phone)

TBD

Approved
Santitas
8/13/24



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